



## **New Users**

Please email <u>Surette-Renee@aramark.com</u>
Include: Company Name, Booth Number,
Contact Details

# ONLINE ORDERING – EXHIBITOR FOOD AND BEVERAGE

- 1. Go to www.boothcatering.com
  - Select "NRG Park"
  - Enter User ID and Password
  - New Users please email <u>Surette-Renee@aramark.com</u>. Include: Company Name, Booth Number and Contact Details
- 2. Click on "place an order"
- 3. Choose the event on the calendar for which you would like to place your order.
  - Create orders by date and time of delivery
  - Early dry stock beverage and equipment setup deliveries are 10am to 3pm on Friday, 3 May and Saturday, 4 May 2019
  - You will see a pop up asking for
    - Onsite Contact person authorized to order event day items
    - Booth Number Drop Box select TBD if booth number is not listed
    - o Booth Number to confirm correct booth location
    - Click Submit

#### 4. Browse the menu and select items

- Arranged by Package and A la Carte items
- Select menu item, quantity and time
- Click on "add to cart"
- Attendant and Supply Charge is required for orders with Hot Food, Beer/Wine or large events
- Bartender and Supply Charge is required for service of any Liquor
- Allow for 1-Hour Setup time prior to event start time. Aramark does NOT provide tables, bars or trash/porter service.

## 5. Once you have completed your order click on "continue to checkout"

- Make any adjustments to your order add, delete or adjust quantities
- Include any requests in the "comments/special instructions"
- If everything looks correct, click on "continue to check out"

## 6. Default payment check box - this box will be checked

- The default payment is Advance Deposit
- Leave the Advance Deposit as payment, we will send a payment agreement for the credit card information with the contracts.
- Credit Cards are not charged until final signed contracts are submitted
- Contact Aramark Sales for information on additional payment methods
- 7. To finalize the order click on "submit order"
  - You will receive an email confirmation upon placing your order
  - Aramark Sales will review order and return contracts for review and signature confirmation
  - NOTE: Signed Contracts must be accompanied by a Payment Agreement

To adjust an order placed online – please call 832-667-2420 or email OTCBoothService@aramark.com After each event you will receive the final bill via email. This will have any additional purchases and gratuity added during the event.

**Any Questions?** 

OTCBoothService@aramark.com

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